



# SERC *Physical and Hand Therapy*

Returning Patients to the Speed of Life

CASE MANAGER NEWSLETTER

SEPTEMBER 2010 ISSUE

## SCOPE OF SERVICES

- Physical Therapy
- Hand Therapy
- Work Injuries
- FCEs
- Work Conditioning
- Job/Ergonomic Analysis

## CLINICS

Belton/Raymore  
Blue Ridge Tower  
Clinton  
Harrisonville  
KC North  
Kearney  
Lansing  
Lee's Summit  
Liberty  
Metro North  
Odessa  
Olathe  
Overland Park  
South Raytown  
Shawnee

## CONTACT US

Centralized Scheduling  
816.554.9559  
913.384.1642  
Fax 913.384.0558  
www.serctherapy.com

## FOCUS ON | Job Function Matching

The purpose of job function matching is simple: to fit the functional capacity of workers with the physical demands of jobs. When job function matching is effectively utilized, work will be accomplished more productively and there will be a reduced risk of musculoskeletal injury for workers. In addition, the employer will have reduced cost, less time lost and fewer incidences of disability.

In order to fully understand the benefits of job function matching, it is necessary to understand its five main components:

**JOB FUNCTION ANALYSIS.** Identifies and analyzes the components of target jobs, including ergonomics, education and training.

**JOB FUNCTION DESCRIPTION.** Classifies and validates the essential functions of target jobs.

**JOB FUNCTION TEST.** Analyzes a worker's ability as it relates to a target job, in post offer and return to work situations.

**JOB FUNCTION MATCH.** Compares the abilities of an individual worker to a target job, indicating tasks for which the worker has full ability, as well as tasks that are not a good match for that particular worker.

**FUNCTIONAL CAPACITY ASSESSMENT.** Determines the overall physical abilities of an individual worker.

SERC Physical and Hand Therapy works to effectively meet the needs of physicians, employers and workers wherever possible. To this end, we offer job function matching services as a way to improve the fit between worker and job. Contact SERC to learn more or to schedule a time for a SERC therapist to visit your job site.

## MEET THE STAFF

### Shannon Panfili, WORK COMP COORDINATOR

Shannon Panfili is the Work Comp Services Coordinator at SERC, specializing in employer relations. She has been with SERC for a little over a year and is located at our Central Scheduling Office in Belton. Shannon attended Ocean County College in New Jersey, where she lived until her move to Missouri two years ago.

Shannon has two daughters, Ashley, 20, attending Ocean County College, and Brandy, 14, who sings and acts. In her spare time, Shannon enjoys music and theater, and she loves the ocean.